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Professional Support Services

Global technology support services for the travel industry

Bridging the demand-supply gap to provide a competitive edge through our innovative approach of providing technology support services.

In today's competitive and dynamic world, there is an increasing drive to reduce costs and improve operational efficiencies through technological innovation. This translates into an increase in IT projects for which companies struggle to hire, train and retain the correct mix of personnel in their IT groups.

At IGT, we understand the challenges of sourcing skilled resources, and the impact they have on mission critical project delivery. As a focused player in the travel technology domain, IGT helps its clients in providing appropriate resources across diverse travel technology platforms such as reservations, departure control system, ticketing, cargo, fares and pricing. We believe in building long-lasting relationships with our customers and employees to provide quality services.



AREAS WE COVER

- Mainframe Programming
- Enterprise System Analysis and Integration
- Business Analysis
- Software Development and Engineering
- Application Development and Maintenance
- Database Design, Development and Administration
- Network Engineering and Administration
- Help Desk and Technical Support
- IT Health
- Project Management
- Technical Support
- Quality Assurance & Testing
- Technical Writing
- Systems Analysis

BUSINESS BENEFITS

Reduction in cost

Minimizing recruitment costs and overruns accruing out of high attrition rates

Flexibility

Provides ability to ramp-up and ramp down quickly to meet changing conditions

Enhanced efficiency

Increased ROI through faster project execution

Centralization

Retention of control in-house

Specialist expertise

Efficient option to bring in new skills and experiences into project team

Optimization

Right skilled – right fit resources for specific and time bound jobs

Techno domain Expertise

Match skill to domain expertise to balance performance with future growth

Travel Experts Across 30
Processes and Over 100
Technologies

Why IGT?

- Over 20 years of travel domain-led solution development experience, enabling end-to-end solution delivery
- In-house team of Talent Acquisition Specialist who understand travel domain requirements
- Effective management of fluctuating skill needs, skills gaps and changing staffing needs through tools like iShare & Taleo
- Global coverage with over 30 locations spanning North America, Europe, IMEA and APAC

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