

Interline EMD Application Testing for a Leading Airline

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Business Need

End to end testing of the newly developed EMD product on host, to ensure end user requirements are completely met

Benefits

Improved quality of the application through rigorous testing making the system stable and reliable

- EMD reuse repository
- 60% cost saving in test case design effort
- 2000+ Integrated scenarios with latest industry trends
- 6000+ Reusable test cases

Client

The client is one of the fastest growing international airline with a significant market share in Asia and Europe.

Requirements:

The client wanted to test it's EMD application.

Challenges

- End to end testing of the newly developed EMD product on host, to ensure end user requirements are completely met.
- Comprehensive testing of Interline EMD product with partner airlines and GDS
- Challenges include coordination with partner airlines and GDS

Solution Offered

- IGT 's travel domain expertise and strong testing capabilities, facilitated the testing and verification of EMD & IEMD in just 4 months
- Reusable test case repository, that can be customized for other processes to reduce turn-around time
- Reusable components creation (such as EMD Issue, Exchange, Void, Refund etc.) in Test Automation, which enabled more accuracy in validation

Tools & Technologies:

HP ALM 11.0, HP QTP 11.0